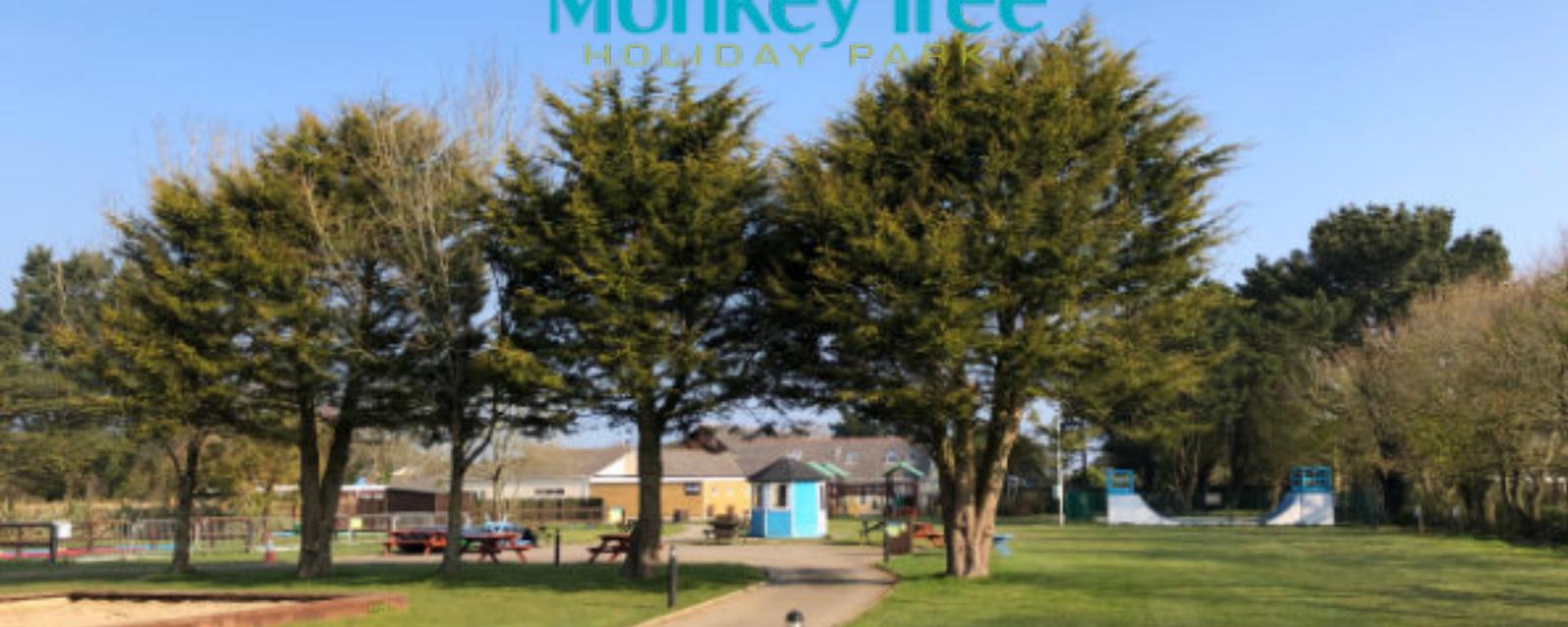




**Monkey Tree**  
HOLIDAY PARK



# MONKEY TREE HOLIDAY PARK SEASONAL PITCH INFORMATION 2021



Monkey Tree Holiday Park, Scotland Road, Cornwall, TR8 5QR

[www.monkeytreeholidaypark.co.uk](http://www.monkeytreeholidaypark.co.uk)

01872 572032





## **Welcome to Monkey Tree Holiday Park**

Monkey Tree is set in 56 acres of fabulous Cornish countryside, offering all the right ingredients for you to enjoy the holiday you deserve without breaking the bank! We pride ourselves on grounds that are beautifully maintained, providing superb seasonal pitches to suit your requirements.

Being situated between Newquay and Perranporth on the North Coast of Cornwall gives Monkey Tree the benefit of some of the finest beaches in Europe just minutes away. There are also excellent access routes to the park, making it a great base to explore Cornwall and its exciting attractions.

Laid out in this leaflet is some information regarding our seasonal pitches and if you require any further information or would like to check availability, please do not hesitate to contact reception on 01872 572032. You can also find more information regarding the Park and our seasonal pitches on the website:

[www.monkeytreeholidaypark.co.uk](http://www.monkeytreeholidaypark.co.uk)

**We look forward to hearing from you!**

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## Monkey Tree Seasonal Pitches 2021

Thank you for expressing an interest in becoming a Seasonal Pitch holder at Monkey Tree Holiday Park for the 2020 season.

Set out within this information booklet is some information you may find useful in deciding whether to become a seasonal pitch holder. To confirm your pitch please complete an Agreement Form indicating the size of your caravan (sign and return the Terms & Conditions), together with the payment, to Reception.

We have undertaken a review of other Parks in the Cornwall area, what they are charging, the length of the season they offer and other facilities and entertainment that they provide. Out of the larger Parks that offer seasonal pitches we have found that some offer the pitches for a shorter period of time yet charge significantly more than Monkey Tree. We have also found that others that offer a similar season to Monkey Tree do not offer the range of facilities and entertainments but still charge significantly more. We are confident therefore that the Seasonal Package for 2021 represents excellent value for our guests.

Charges for the 2021 Season are as follows:-

### 2021 Seasonal Charges

Caravans up to 16' / 4.925m (including Tow Hitch) Up to 4 persons on pitch	£1995 per season plus electric
Caravans up to 20' / 6.15m (including Tow Hitch) Up to 6 persons on pitch	£2095 per season plus electric
Caravans up to 28' / 8.60m (including Tow Hitch) Up to 8 persons on pitch	£2195 per season plus electric
RV/Motorhome (includes water and waste) Up to 8 persons on pitch	£2795 per season plus electric

### New for 2021

#### Premium Pitch

Part hard standing, water, electric £2995 per season plus electric

#### Super Pitch

Hardstanding, water, electric, black & white waste £3495 per season plus electric

#### All Serviced Extra Large

Caravans/RV/Motorhomes £3995 per season plus electric

20m x 10m, part hard standing, water  
electric, white and black waste

The tiered charging system is to reflect the increased likely usage by seasonal guests who have larger vans, potentially a greater number of people staying on their pitch and making a greater use of the Parks facilities including toilets, showers, bars, swimming pool etc. The purpose of this is to try and provide a fair method of charging for those with smaller vans and less people on the pitch.

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### **What's included?**

Generous grassed pitch, approximate size equivalent to 10 x 12 metres  
Awning – May to September  
2 vehicles  
Use of communal toilet blocks, showers, dishwashing areas  
All the great entertainment available in our Clubhouse & Summer Nights Bar  
Kid's Club  
Swimming Pool  
Indoor Play Area  
Outdoor Play Parks  
Trampolines

(Laundry facilities are provided but incur additional charges)

### **Pitch Extras**

#### ***Electric***

Every pitch has access to an electric socket which has a meter attached – you will be charged for the electric used throughout the season. Some pitches are installed with pre-pay meters. These work by collecting a card from Reception, you then top up the card with an amount of your choosing and transfer it to the meter. In the same way you can then transfer the money back to the card when you leave site ensuring security of your electricity supply. If you require help regarding your meter contact Reception and they will be happy to help you. If you lose your card you can purchase a replacement card from Reception for £5. If there was money left on the lost card, we will not be able to reimburse you for this.

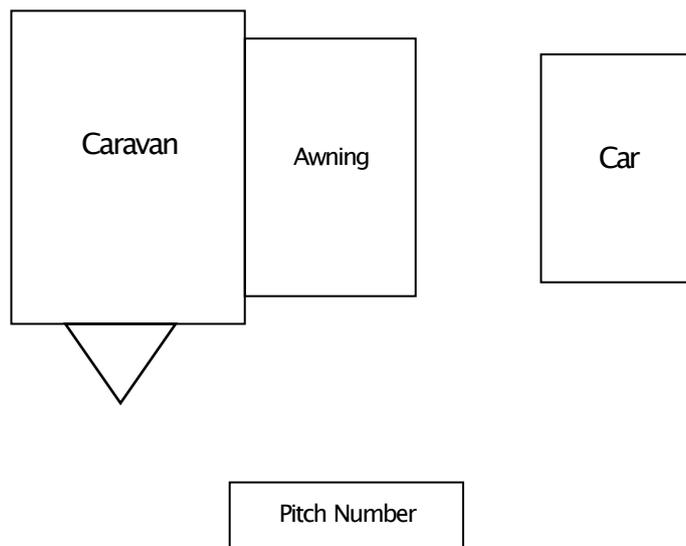
#### ***Pup tents***

For those wishing to place a 2 man Pup tent on their pitch this will be charged on the basis of the tent at £4.50 per night and/or per person for the additional persons on pitch in accordance with the current Park prices at the time.

### **Pitch Set-Up**

Pitches should be set up as in Diagram A to adhere to Fire Regulations:

### **Diagram A:**



Certain van makes will have to pitch up with the A-frame facing towards the back of the pitch so that the door is facing in to the pitch and this is acceptable. 1 storage container with a maximum footprint of 6ft x 4ft is also permitted on the pitch. Slabs/ decking measuring 2m x 3m outside the awning or van entrance with a pathway from the road are permitted.

### **Awnings**

An awning is included in your seasonal pitch charge and this should be on one side only. We highly recommend that you do not put your awning up until mid-May/June due to the high winds that the Park often experiences in the early season.

### **Washing Lines**

Washing lines that require a stake to be placed into the ground are not permitted. Free-standing lines may be used, but should be put away when not in use. Tying washing lines to trees is not permitted as this causes harm to the tree.

### **Windbreaks**

Customers are welcome to use windbreaks whilst they are on site but these must be removed when absent.

### **Gazebo's**

One Gazebo is permitted on your pitch, it must not have sides and must be removed when your pitch is not occupied.

### **Arriving on Site**

We operate a number plate recognition barrier system. This is to increase security and regulate who can and cannot enter the Park. New seasonal customers are required to register their number plate with Reception. A maximum of 2 registrations per pitch are allowed. Number plates are not left on for the whole season and seasonal guests must tell Reception the length of their stay on each visit to the Park.

### **Visitors**

You are allowed a certain number of people on your pitch dependant on which band you are in. You may have more than your allocated number of guests, up to a maximum of 10 in total. Any that are over your inclusive amount are required to pay either the Day Visitor charge of £3 per person off peak and £8 per person peak times, or if they are staying for the night they must pay the brochure price applicable at the time.

### **Winter Storage (2<sup>nd</sup> November 2020 – 27<sup>th</sup> March 2021)**

For customers who wish to return for the next season and leave their van with us over the winter, we offer a Winter Storage Programme. This enables you to leave your van on your pitch for the winter at a cost of £210.00 for Caravans and £325.00 for RV's. The full storage payment is due by the end of the current season.

### **Winter Tariff**

The price of a pitch during the period is £15.00 per night or £85.00 per week plus electric, payable in advance. In both cases this is for up to 6 persons on a pitch and is paid instead of the Winter Storage.

### **Quality of Caravans and Pitches**

We ask that all seasonal guests have a caravan of reasonable quality that is not looking tired or shabby in order to maintain the appearance of the Park for everyone's benefit.



# Monkey Tree

HOLIDAY PARK

### **Caravan Insurance**

All seasonal guests are required to have a valid insurance document for their vans, please ensure that a copy of this is given to Reception.

### **3-Strike System**

To ensure that all guests enjoy their holiday with us we operate a 3-strike system. Any problems raised will be investigated by the Management Team, any strikes will be issued in writing. This will cover, but is not limited to; bad behaviour, drunken or abusive behaviour, bullying, causing damage to any part of the Park or its facilities. If any guest has 3 strikes, they will be asked to leave the site without refund. Strikes stand for 24 months from the date of issue. The pitch holder is responsible for all people using the pitch at all times.

Please refer to the seasonal agreement for full terms and conditions.

We welcome you to visit the Park and if there is anything further, we can help you with please contact reception who will be happy to answer your questions.

Kind Regards,

### **The Monkey Tree Team**

Monkey Tree Holiday Park  
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Rejerrah  
Newquay  
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